



Frequently Asked Questions

1. What is the composition of Super Sani-Cloth®?

Description of the mixture: Contains 62%v/v of Isopropyl Alcohol and 0.5%w/w Dual Quaternary Ammonium Compound and water impregnated on a wipe. The wipe is a 40gsm premium wipe to ensure excellent physical action on the surface, great surface, great surface coverage and consistent liquid release onto the surface. The formulation has been designed to ensure the product is able to clean and disinfect in one product. Where there is visible soiling, we recommend one wipe to clean, and an additional wipe to disinfect.

2. Does Super Sani-Cloth® contain any ingredient listed as carcinogenic?

Super Sani-Cloth® DOES NOT contain any ingredients listed as a carcinogenic by ECHA (European Chemical Agency) or REACH (Registration, Evaluation, Authorisation and Restriction of Chemicals).

3. Is Super Sani-Cloth® effective against SARS-CoV-2 (COVID-19)?

Yes. SARS-CoV-2 (COVID-19) is the name given to a strain of Coronavirus which is in the virus family of enveloped viruses. Vaccinia Virus is also within the family of enveloped viruses, that is perceived as more difficult to kill. Therefore, any product with proven efficacy against vaccinia virus EN 14476, is by default, effective against SARS-CoV-2 including all other mutations of the virus and any other enveloped viruses. Super Sani-Cloth® is effective to EN 14776 in 60 seconds in clean conditions.

4. What is contact time and what happens if the surface dries before the stated contact time on the Super Sani-Cloth® product label?

The contact time listed on the product label shows the amount of time that it takes to inactivate ALL the microorganisms listed in the efficacy table. This time is typically referred to in minutes and should be communicated to staff members that are utilising the disinfectant. The surface should remain visibly wet for the full contact time to inactivate the listed microorganisms. We recommend if there is any visible soiling to use one wipe to clean, one wipe to disinfect. In certain geographies and in settings where temperature, relative humidity and air changes may vary, it is possible that users may need to use an additional wipe to achieve the required contact time.

5. What surfaces and equipment are compatible with Super Sani-Cloth®?

Super Sani-Cloth® wipes are designed to be compatible with non-invasive medical devices and hard non-porous surfaces. Extensive work has been performed on materials and equipment to confirm compatibility. Please refer to the surface or equipment manufacturer's guidelines for approved disinfecting instructions and/or request a copy of our Compatibility Guide for more information.

6. Can I use Super Sani-Cloth® wipes if the packaging is damaged or partially open, or the lid is broken?

Super Sani-Cloth® wipes should not be used if the pack is damaged or partially open in any way.

7. How should I dispose of Super Sani-Cloth® wipes?

Please follow your local healthcare setting waste disposal protocols.

8. Can Super Sani-Cloth® be used on toys?

Super Sani-Cloth® can be used to clean and disinfect on hard, non-porous toys. The product cleans and disinfects in a one-step process, unless visibly soiled. Once disinfected, toys should be rinsed with tap water to remove any residue and allowed to air dry. According to the Association for Professionals in Infection Control and Epidemiology (APIC), the recommended procedure for disinfecting toys is “Toys should be cleaned/disinfected between patients, especially those that are visibly soiled, mouthed, or used by patients in isolation. Toys should be washed thoroughly; disinfected with a non-toxic, low-level disinfectant and air dried completely.” Infection control experts recommend only washable toys for sharing. Stuffed animals and toys that cannot be cleaned and disinfected should not be shared.

SOURCE: APIC Text of Infection Control and Epidemiology, Chapt 39, p. 14-15 Association for Professionals in Infection Control and Epidemiology, 2011. www.apic.org

9. What personal protective equipment (PPE) is required when using Super SaniCloth® Wipes?

We recommend the use of gloves while using Super Sani-Cloth®. In compliance with good industrial and health hygiene, you should wear gloves when cleaning and disinfecting in a patient setting, especially when there are potentially infectious blood or bodily fluids present. Follow local Infection Control protocols at all times on the use of PPE.

10. Where can I find the expiry date for Super Sani-Cloth® Wipes?

Super Sani-Cloth® has a shelf life of 24 months from the date of manufacture. The expiration date is stamped directly on the product packaging.

11. Once open, how long do I have to use the product?

Super Sani-Cloth® wipes have a Period After Opening of 3 months. This is displayed on the packaging. Ensure the pack is closed when not in use, do not use any wipes which have become dry. Do not re-use any wipes.

12. How should I store Super Sani-Cloth® wipes?

Super Sani-Cloth® should be stored at room temperature away from direct sunlight.

13. Are Super Sani-Cloth® wipes flushable or maceratable?

No, Super Sani-Cloth® wipes are not flushable nor maceratable. The DO NOT FLUSH SYMBOL is visible on the front of the packaging.

14. If I require some support or training on using this product, how do I get in touch with the company?

Please refer to the contact details below.